CY 2014 Performance Evaluation For Revenue Regions and Revenue District Offices

(Sample Computation)

STRATEGIC OBJECTIVES	OPERATIONAL LEVEL KPIs	KPI Weight (a)	Score (b)	Weighted Score c=(b/a)	Score Weight (d)	Overall Score e=(c*d)
Attained collection target and sustained collection growth	Collection Performance	30	25			
	Collection Growth	10	7			
Sub-Total		**40**	**32**	**0.80**	**50%**	**40.00%**
Attained collection target and sustained collection growth	Timely and accurate recording of internal revenue tax collections (1209 reports of RDOs = BTr figures)	3	2			
Improved taxpayer satisfaction and compliance	Registration: Percent increase in number of registered business taxpayers (for corporate and non-corporate)	4	3			
	Volume of Applications Processed for Primary and Secondary Registration	2	2			
	Reduction in processing time of applications for registration: a) Primary Registration (includes TIN and COR issuance) b) Secondary Registration (includes the	2	1			
	Stopfilers: Percent reduction in number of stopfiler cases (for TAMP)	5	4			
	Full Utilization of MRCOS in the Issuance of Receipts	4	4			
	eSubmission: a) Annual Alphabetical List of Payees from whom Final and Creditable Taxes were Withheld b)Annual Alphabetical List of Employees	4	2			
	Improved efficiency in the processing of tax credit/refund (TCR) claims: Percentage of TCR claims processed as against total TCR claims handled (for VAT only)	3	4			

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Improve assistance, compliance, and enforcement process	Audit Efficiency: For RDOs: Percentage of reported cases to AD as against cases handled	3	2			
	Audit Effort: Collection performance from audit as against collection goal wherein "total collection goal" should refer only to the goal assigned to the RRs/RDOs	5	2			
	Arrears Collection: Arrears collected as % of potentially recoverable arrears	5	3			
	OPLAN KANDADO: Number of actual closures	3	3			
	eFPS Full Implementation to all BOI/PEZA and other TPs enjoying tax incentives: Percentage of eFPS BOI/PEZA filer as against required to file.	2	2			
	LN Discrepancy and other Notices Acted Upon within the prescribed period: Percentage of LN Discrepancy and other Notices acted upon within the prescribed period over LN and other notices	3	2			
	Uploaded Quarterly Summary List of Sales and Purchases received by the RDO	4	2			
	Filing of RATE cases	4	4			
	Litigation of assessment and refund cases	2	2			
	Tax Rulings: Percentage of outstanding applications for which rulings have been acted upon	2	2			
	Percent of response to Exchange of Information (EOI) request	2	2			
Improve integrity and accuracy of taxpayer Database	**Returns Encoding:** Percent of priority returns captured into system I. **RDOs with no DPD** a. TAMP	2	2			
	b. Non-TAMP	2	1			

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	II. DPD (TAMP and Non-TAMP) - All Taxpayers	2	1			
	Clean up of Registration Data: Percent of registration records cleaned-up relative to Resolution of multiple/Identical TINs	2	2			
Improve integrity, professionalism, consistency, and satisfaction of human	Number of Administrative Cases involving violation of the Revised Code of Conduct, RA 3019, RA 6713 and other allied laws	2	2			
	Case Related Action Taken (preliminary study undertaken on the cases received with formal charges)	2	2			
	Capability Building Programs for all BIR employees: Conduct of Training Programs (Regular Trainings)	2	2			
	Rewards and Recognition Program	2	2			
Optimize management of resource	Posting of procurement and award to PhilGeps	2	2			
	Budget Utilization Rate (BUR)	3	2			
	Expedite Processing and Payment of Disbursement Vouchers (DVs)	3	2			
	Submission of Financial Statements to the Commission on Audit (COA)	2	2			
	Liquidation of Cash Advances granted to officials/employees	2	2			
Sub-Total		**90**	**72**	**0.80**	**50%**	**40.00%**
Total Overall Score						**80.00%**