REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE
Quezon City

December 16, 2019

REVENUE MEMORANDUM ORDER NO. 3-2020

SUBJECT : Amending Annex A of RMO No. 52 - 2019 relative to the Agency Performance Indicators and Targets for CYs 2019-2023

TO : All Internal Revenue Officials and Employees Concerned

I. OBJECTIVE

This Order is issued to amend "Annex A" of Revenue Memorandum Order (RMO) No. 52-2019 relative to the Agency Performance Indicators and Targets for CYs 2019-2023.

II. AMENDMENT

Amending the formula of the Performance Measure on Reduction of Tax Arrears under the Strategic Objective - Improve Assistance, Compliance and Enforcement Process to align with the Operational KPI per RMO No. 50-2019, wherein the KPI formula is revised as follows:

KPI	Formula
Reduction of Tax Arrears	$\frac{\text{Current Year Arrears Collected and Cancelled Thru ATCA}}{\text{Current Year Total Accounts Handled}} - \frac{\text{Previous Year Arrears Collected and Cancelled Thru ATCA}}{\text{Previous Year Total Accounts Handled}} \times 100$

III. REPEALING CLAUSE

The portions of RMO No. 39-2019 and RMO No. 52-2019 which are inconsistent herewith are hereby repealed, amended or modified accordingly.

IV. EFFECTIVITY

This Order shall take effect immediately.

BUREAU OF INTERNAL REVENUE
RECEIVED
2:10 P.M.
JAN 21 2020
RECORDS MGT. DIVISION

CAESAR R. DULAY
Commissioner of Internal Revenue
032208

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