REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE
Quezon City

BUREAU OF INTERNAL REVENUE
RECORDS MGT. DIVISION
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October 19, 2016

REVENUE MEMORANDUM ORDER NO. 63-2016

TO : All Revenue Officials and Employees Concerned

SUBJECT : CY 2016 Operational Key Performance Indicators (KPIs)

Relative to the Key Performance Indicators (KPIs) used by Regional Offices, Regional Divisions, and the Revenue District Offices in the evaluation of their performance, the Operational KPIs prescribed under Revenue Memorandum Order No. 36-2014 dated September 29, 2014 shall remain in force ***until the end of CY 2016.***

However, in light of recent policy issuances/pronouncements, which include, among others, the streamlining of processes and the rationalization of documentary requirements, some KPIs may no longer be applicable or relevant. *Therefore, the following KPIs (as identified by the concerned Measure Owners) that have been rendered inapplicable by such developments shall no longer be measured for CY 2016 Operational KPI purposes:*

Operational Level KPIs		Measure Owner
KPI No. 8b – (2nd formula only)	Full Utilization of MRCOS in the Issuance of Receipts	ACIR, Collection Service
KPI No. 15	eFPS Full Implementation to all BOI/ PEZA and other TPs enjoying tax incentives	ACIR, Assessment Service
KPI No. 17b - (2nd formula only)	Uploaded Quarterly Summary List of Sales and Purchases received by the RDO	ACIR, Assessment Service
KPI No. 22	Returns Encoding	ACIR, ISDOS / ACIR, Assessment Service

This Order shall take effect immediately.

CAESAR R. DULAY
Commissioner of Internal Revenue

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BUREAU OF INTERNAL REVENUE
INTERNAL COMMUNICATIONS DIVISION
NOV 11 2016

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